



QUALITY POLICY

SCOPE

This quality statement applies to all aspects of Almetron's business including product development, formulations, material sourcing, purchasing, storage, manufacturing processes, delivery, and distribution, along with technical support for the use and application of the products supplied.

We will do this by demonstrating our ability to consistently provide products and services that meet our customers' requirements, along with ensuring we comply with any applicable statutory and regulatory requirements.

Our aim is to enhance our customer satisfaction and loyalty through the effective application of the ISO9001:2015 system, this includes processes for the improvement of the system and the assurance of conformity to the customer and any applicable statutory and regulatory requirements.

COMMITMENT

Almetron is committed to:

- ✓ Meeting the needs and expectations of all interested parties
- ✓ Developing and standardising products to meet customer requirements.
- ✓ Manufacture prescribed/proprietary formulations using controlled operations and monitoring.
- ✓ Providing the highest standard of infield and laboratory based technical assistance and monitoring product application and performance.
- ✓ Operation of an LRQA audited ISO 9001-2015 certified Management system.
- ✓ Operation of an LRQA audited ISO 14001-2015 certified Management system.
- ✓ The use of reliably authorised suppliers and quality checked raw materials in its manufacturing processes.
- ✓ Monitoring and reviewing our systems, quality, and environmental objectives for the continual improvement of our operations and business performance.
- ✓ Working proactively to maintain and improve customer satisfaction.
- ✓ Providing a safe workplace, for all employees and visitors
- ✓ Offer long-term protection of the local and global environments in which it operates, by preventing pollution and offering products fit for purpose with zero or minimum environmental impact.

Ian Rogers.

Managing Director

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